

Community Advisory Committee

Real Time Operation Center

RTOC

Chief Roxana Kennedy
October 7, 2021

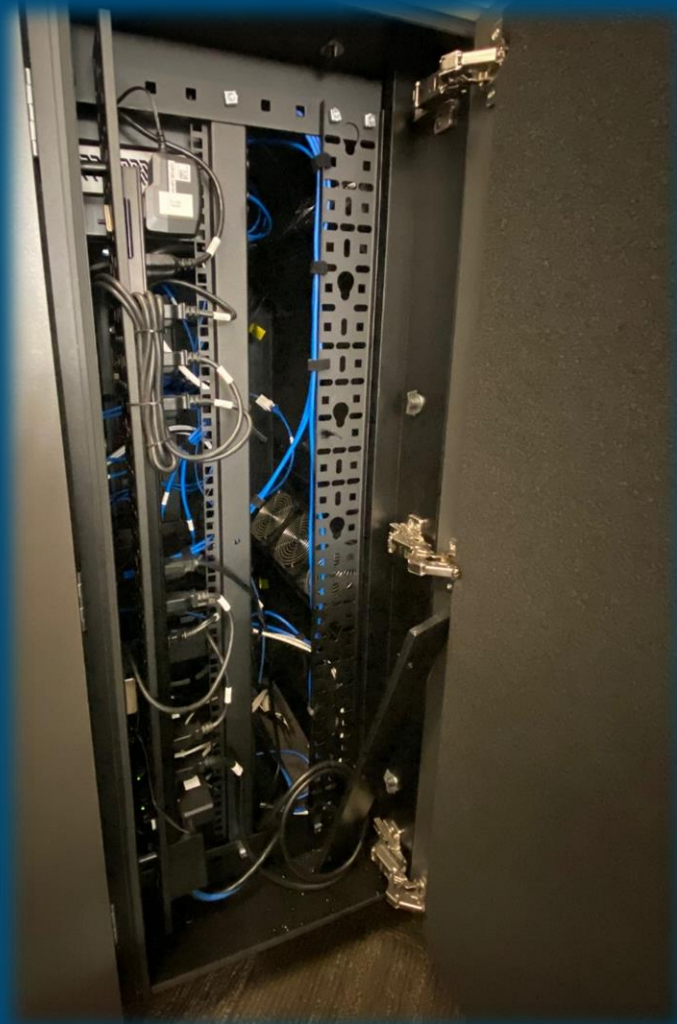
Real Time Operation Center (RTOC)

The RTOC supports the response to active emergencies and/or criminal investigations. Staff also assist with routine crime analysis requests.



The RTOC brings a variety of pre-existing sources of information into one centralized location where trained personnel use it to make more timely and effective decisions, potentially increasing the safety for officers, suspects and the entire community.

RTOC Operational Status



Approved by City Council on December 3, 2020, the RTOC has been physically constructed. There are large screens that are operational and used to display pre-existing sources of information. Currently, Crime Analyst personnel are situated in the RTOC, supporting the Police Department's crime analyst needs.

The RTOC is currently in the final stages of implementation and has yet to install the Motorola Command Central Aware software that will facilitate the ability to interpret real-time information in a cohesive format.

RTOC Functionality

- During Normal Operations

Central hub for crime and disorder data and reporting

- Flexibility to leverage the Team's knowledge base
- Faster reaction time when requests are made
- Helps deconflict projects and requests

- During an Incident/Crisis

Functions as the command hub to assist with operations

- Reduces the traffic and distractions from the Watch Commander freeing, them to coordinate operations
- Multi-disciplinary personnel and analysts are centralized to expedite the flow of information



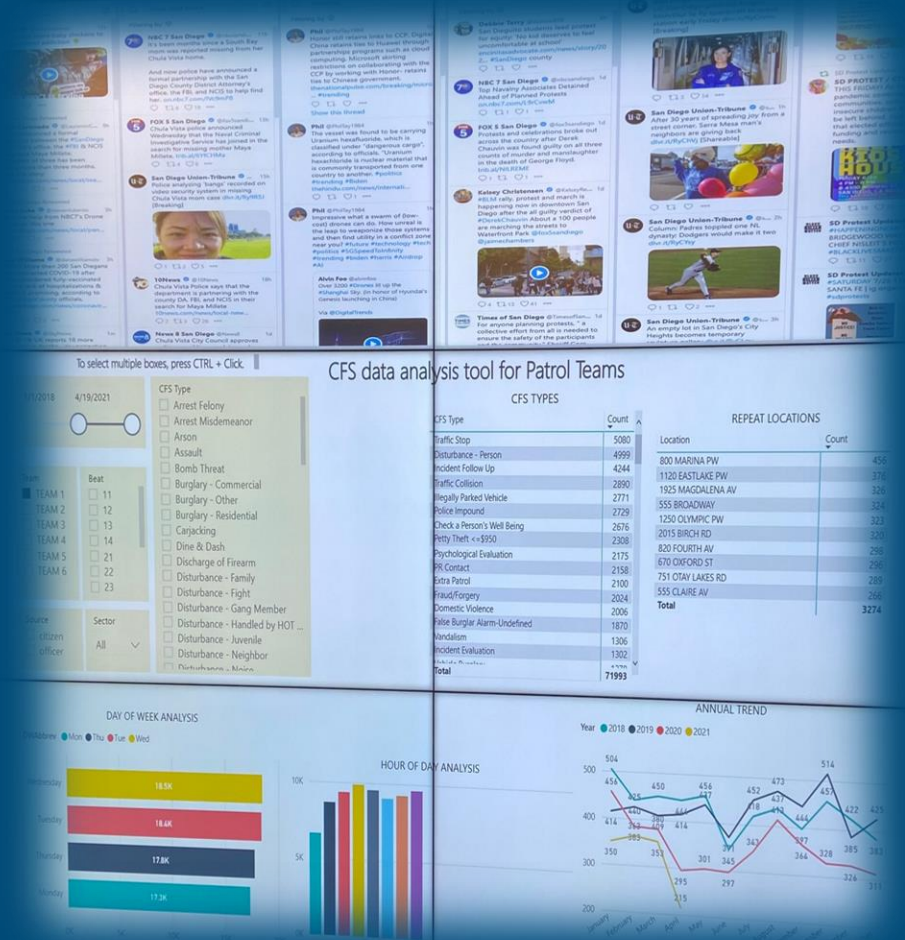
RTOC Content



- Live 911 – Livestreaming 911 calls as they are coming in
- Local/international media channels
- Police radio communications

RTOC Content

- Publicly accessible social media posts
- Dashboards displaying crime trends and statistics



RTOC Content



- Video feed from Drone as First Responder program (DFR)

CHULA VISTA POLICE DEPARTMENT
315 Fourth Avenue
Chula Vista, California 91910-3801
619-491-5131
Protecting safety, securing tomorrow.

ATTEMPT TO IDENTIFY ROBBERY SUSPECTS



CVPD Case: **There is no PC to arrest at this time.**

LAW ENFORCEMENT ONLY:
On 12-24-2020, the above pictured suspects entered the retail Mart stores located at 75 N Broadway and 815 E East H Street in Chula Vista. The suspects entered the store located at 75 N Broadway and stole approximately \$1500.00 in merchandise. When an employee attempted to stop the suspects, a handgun was produced by one of the suspects. The suspects then went to the store at 815 E East H Street, loaded a shopping cart with merchandise and exited the store through an emergency exit. When confronted by store employees, one of the suspects pointed a handgun at the employees and the suspects fled in an older model Chevrolet, possibly a Malibu.
SUSPECTS SHOULD BE CONSIDERED ARMED

SUSPECT #1: HMA, (20) 5'8"/190, wearing a blue mask, gray checkered shirt, black beanie, white vest and black shoes.
SUSPECT #2: HMA, (20) wearing a black mask, gray Puma sweater, red undershirt and blue jeans.
SUSPECT #3: HMA, (20) wearing a white mask, black jacket and blue jeans.

SUSPECT VEHICLE: Chevrolet, possibly a Malibu, 4-Door, dark blue or black with faded paint on the hood.

What to do if he is detained at the mall: Please arrest Perez and bring him to the station for booking. As of July 2020, we were able to book him into County Jail based on the violation of the court order. Please verify with CV that he can still be booked.

Refer to CVPD case **2006053** for an example of the report and documentation needed, including a good example PC for his arrest. This case contains the Court Order and Tresspass Letter needed for any new arrest report.

Please email me with your case number or call your supervisor and let me know what you need.

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SITUATIONAL AWARENESS - CHRONIC SHOPLIFT / TRESPASS SUSPECT
Targeting the CV Mall



History: Perez is a longtime chronic shoplifter from Macy's and JC Penney. A court order was issued in 2019 by the South Bay Superior Court prohibiting Perez from the Chula Vista Mall. He was arrested twice and sentenced to 6 months in 2019 and again in 2020. He typically resumes shoplifting upon his release. Since December 2020, Perez has shoplifted from JC Penney at least 5 times, and reports have been taken. In January 2021 he was cited and released for shoplifting and trespassing.

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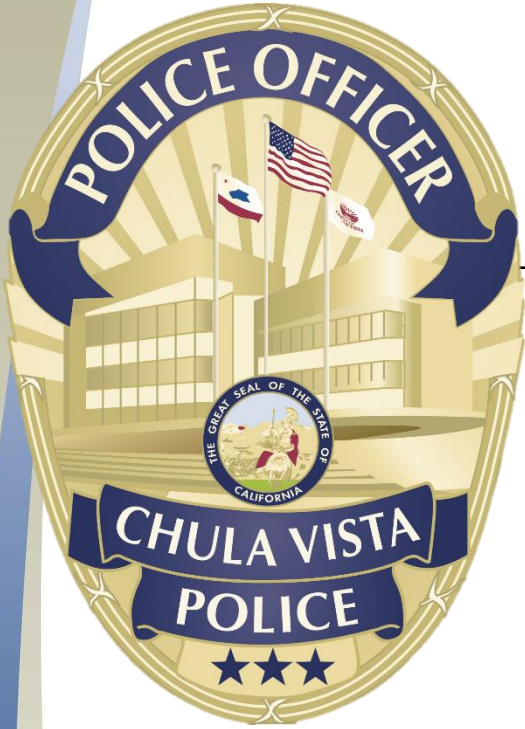
- Officer awareness content such as BOLOs

RTOC Content

- CAD calls – Latest incidents as they are coming in

Current Time: 16:06 Hrs

Status	Time	Location	Inc. Type	Mod	Inc. #	Pti	Inc. Type	Address	Inc. Time	Time Holding	Dt	Inc. #	Rpt. #	Units Assigned
17	01:33:56		NARCO		083580	2	NARCO		13:27	01:52:15	21	083580	2112577	22ZE
17	01:33:56		NARCO		083580	2	TRO		14:22	00:32:57	21	083580	2112578	*224J, 250PT
18	48:42		TRO	NOW	083585	3	TRAFFH		10:03	05:46:56	41	083585		*PW
18	01:18:57		10851	REPORT	083565	3	10851		12:45	00:03:01	21	083565		*251C
17	25:05		FOLLUP		083580	3	EVAL		13:25	00:11:18	13	083578		*7748R, 777R
18	01:08:55				-	3	415NBR		14:05	00:07:08	31	083587		*314J
17	02:56		EXPAT		083623	3	WELCK		14:42	00:24:12	11	083602		CVFD
18	02:21		594	REPORT	083623	3	WELCK		15:12	00:18:22	24	083602		*323J, 324A
18	42:40				-	3	505		15:48	00:14:45	24	083620		*001
18	11:46		FOUND PROPERTY		083582	3	459A		15:50	00:03:45	32	083621		*332J
18	20:22		WELCK		083608	3	594		15:58	00:02:19	13	083623		*313J
18	20:22		WELCK		083608	3	594		15:58	00:02:19	13	083623		*313J
18	07:09		415NBR		083587	4	243DV		11:20	01:13:33	32	083549	2112574	DVRT1
18	03:35		459A	RES	083621	4	FOUND		13:41	00:11:44	22	083582		*322J
17	01:33		LOSTPP		083557	4	1148		14:08	01:26:39	13	083588		*812J, 814J
18	06:03		FRAUD	REPORT	083569	4	FOLLUP		14:12	00:25:00	31	083390		*255C
18	31:30		TRO	NOW	083585	4	FOLLUP		14:12	00:25:00	31	083390		*255C
18	16:56				-	5	PVT		0:35	00:26:35	14	083533		*F31
17	02:41:04		EVAL		083578	5	LOSTPP		2:18	00:19:17	42	083557		*342J
18	24:15				-	5	FRAUD		8:53	00:06:02	42	083555		*345R
18	24:15				-	5	FRAUD		8:53	00:06:02	42	083555		*345R
18	02:08:56		EVAL		083578	5	LOSTPP		8:53	00:06:02	42	083555		*345R



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